

COVID-19 UPDATE

As a local Pharmacy Group, we are here to provide essential medication needs to you and the local Community. However, as our employees are frontline health care workers we also need to ensure we are taking every precaution possible to protect the health of our pharmacy teams and our customers. As such, we have implemented the following measures to minimise the risk of transfer of COVID-19 in our Pharmacies and ask that you respect our pharmacy teams and follow these measures where they apply:

- We have now installed clear perspex counter shields at our main counters. Please use these when approaching the Pharmacy counter
- Please ensure you keep your distance of 1.5 metres between yourself, our staff and other customers in store.
- Our staff are following strict hygiene practices and disinfecting our counters, eftpos terminals and we ask that you follow healthy hygiene practices while visiting our stores too
- To minimise the handling of products, please ask our friendly staff for items and they will be happy to get these for you
- We will no longer be handing you the Jadin Tag when you have your prescriptions filled. This does mean our staff will be confirming your address as they need to ensure they are providing you with your correct medications
- You will no longer be required to sign for your prescriptions as we can do this on your behalf. If you don't consent to this, please let our staff know
- If possible, please use tap and pay with your eftpos or credit cards to pay for your purchases as our staff are required to wash their hands immediately after every transaction with cash
- We will no longer provide beauty testers for use
- We offer a delivery service and are happy to deliver your medications to you. Please contact any of stores for more information on how this works
- We do offer our Health Notes service and can send you an SMS to remind you when your next prescription is due. Please reply to this SMS and we can have your prescription ready for pick up or delivery to prevent you from having to leave your home

We understand these are very uncertain times which is why our staff are here to help and support you during this time.

Thank you for your understanding and patience.